

Ellwood House Policies

#	Policy	Purpose	Approval Date		
	Dispute Resolution Policy	Describe process to respond to complaints or interpersonal conflicts between tenants, guests, etc	Jan 2015		
	Accommodation Policy	Provide guidance on accommodation processes to support full participation of applicants and tenants who are Code protected	Nov 2014		
	Accessibility Policy	Establish guidelines on providing goods and services to people with disabilities	Nov 2014		
	Tenant Selection Policy	Provide direction to property manager on administration of waiting lists in adherence with service manager guidelines, legislation and regulations	Nov 2014		
	Fire Safety Policy	States responsibility for developing and implementing a fire safety plan	Nov 2014		
	Key Control Policy	Establishes a framework for issue, monitor and maintenance of keys, fob, electronic cards	Nov 2014		
	Common Areas Policy	Sets out rules and procedures for the use of various common areas	Nov 2014		
	Home Based Business Policy	Provides guidelines and procedures for those tenants who run a business from their home	Nov 2014		
	Eviction Prevention Policy	Provides an approach for tenants to work with staff to retain their tenancies	Nov 2014		
	Human Rights Code Policy	States requirement for all stakeholders to promote and create an environment free from discrimination and harassment	Nov 2014		
	Internal Transfer and Internal Review Policy	Provides procedures for handling internal transfer requests and procedures for review of decisions for RGI tenants	Nov 2014		
	Pets Policy	<i>Voided in the binder. I believe was discussed two years ago</i>	Nov 2014		
	Guest Room Policy	States policies and for the guest rooms	Nov 2014	<i>Rooms no longer available?</i>	
	Gift Policy	Provides guidelines for the acceptance of gifts	Nov 2014		
	Privacy Policy	To ensure compliance with laws and regulations for the collection, use, disclosure and protection of personal information	Nov 2014		
	Procurement Policy	Establishes principles and practices for contracting for goods and services	May 2020		
	Credit Card Policy	Do's and don'ts for use of Corporate Acquisition Card	Nov 2014		
	Conflict of Interest Policy	Sets out how conflict of interest issues are addressed	Sep 2019		
	Marijuana Policy	Use and growing of marijuana <i>(Discussed at Board meeting in October 2018 but no record of final version approval)</i>			
	Smoking Policy				